

# Case Study

Migration of Users' Mailboxes & Data  
from GoDaddy Subscribed Office 365  
tenant to Microsoft Office 365 CSP  
Tenant

**The Customer:**  
Moji Engineering\*

**Industry:**  
Accounting & Advisory

**Location:**  
Switzerland

Moji Engineering\* is a Canada based engineering resources company that specializes in manufacturing efficiency improvements

13+ years of business presence in the manufacturing and supply chain span, it is enabling its customers with the product launch life cycle or breakdown and serving as manufacturing growth partner while utilizing technical resources.

Moji Engineering\* specializes in overall equipment effectiveness (OEE), process automation, lean development and manufacturing effectiveness improvements.



At Infrassist, we do a lot of adhoc projects (Professional Services) for our MSP Partners' clients- migration being a major one amongst them. This particular project case study explains how we helped an end customer migrate their user mailboxes and data from GoDaddy Subscribed Office 365 tenant to Microsoft Office 365 CSP Tenant.

## Overview

The staff at Moji Engineering\* was using Office 365 to collaborate and consolidate data in various formats. While leveraging Office 365 solution, they were facing challenges in overcoming the data migration limit. The challenge also was in migrating the data- as the source and the destination of the data, both were Office 365. Read to know how Infrassist helped their MSP Partner help the staff at Jomi to overcome to data relocation challenge through a successful migration.

(\*As we are white-labelled service providers, we cannot disclose the actual names or locations of our customers. Hence all customer names that we use in our case studies are hypothetical- unless they give us the permission to use their names)

## Technical Challenges

- Overcoming the data migration limit
- Inability in simultaneously using the same domain in two different tenants i.e., GoDaddy Subscribed Office 365 tenant and Microsoft Office 365 CSP Tenant
- Migrating the data- as the source of the data was Office 365 and the destination was also Office 365

## Solution

This process was carried out seamlessly while upgrading their Windows 10 Home Edition to Enterprise by leveraging Microsoft 365 E3 licensing capabilities.

We also connected all Windows 10 devices to Azure Active Directory & managed them using Intune MDM.

Here are the steps we followed to ensure a seamless migration:

- As all windows devices were running with Home Edition, we installed Professional Edition of OS with an updated Windows 10 build (Release Version). This was done to join Windows 10 Devices to Azure Active Directory.
- Set up Microsoft 365 CSP Tenant and provisioned all users, aliases, Office 365 groups, distribution lists, shared mailboxes & licenses
- Email & Data Migration
- Set up Users Workstations, Apple MacBook, iOS & Android Devices
- Configuration of Office 365 Backups

## Technologies used



## Accomplishment

The outcome of this adhoc migration project was that we helped Moji Engineering\* with efficient Data Consolidation and transfer:

- The first step being updating all devices running on the Home Edition to the Professional Edition.
- Followed by the migration of all users' mailboxes & data from GoDaddy Subscribed Office 365 tenant & Dropbox to Microsoft Office 365 CSP Tenant.



## About Infrassist

Empowering MSPs by leveraging technology and human talent to help them transform and scale their business. We act as a catalyst and provide next-generation services and processes with reliable, cost-effective, agile and scalable IT solutions. Assisting MSPs with solutions that are designed to meet the demands of today's always-connected, digital world.

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**50+**  
Technology  
Experts



**75+**  
MSPs Served



**2015**  
Year of Establishment



**30000+**  
nodes



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operations



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